



PALMA DE MALLORCA FBO (LEPA)

Executive ground handling services

Aviartner Palma de Mallorca FBO SA
Terminal aviación General
Aeropuerto de Palma de Mallorca
07611 Palma de Mallorca, Spain

Mail: pmi.executive@aviartner.aero

Phone: +34 674 348 705

Commercial contact:

General Aviation Manager Spain: John.kay@aviartner.aero

Station Manager: Luismiguel.perez@aviartner.aero

www.aviartnerexecutive.com

General Information and Location

Palma de Mallorca's airport is located at only 15 minutes from the city centre.

The GAT is situated next to the commercial terminal but located in a different building which ensures a perfect discretion for all VIP clients and a fluid transit.

Private Parking Available 24h.

GAT is open 24h assuring services all around the clock.



Handling Services

We believe that **attention to details make the difference**. Our team will make the impossible to satisfy all your needs. Just give us a try, and you will see how things have changed at LEPA.

Safety is also one of our main concerns and we have established since our opening, procedures that were not implemented at LEPA in the past in order to guaranty that all safety requirements are accomplished.

Please find below a list of services included in our basic handling.

- Passengers and crew welcome
- Private VIP Lounges
- Shower room
- Snooze room
- Crew lounge and facilities
- Transportation in Mercedes V vans between the aircraft and the terminal
- Basic ramp services:
 - Chocks and cones
 - Baggage loading and unloading
 - Baggage transportation between the aircraft and the terminal
- Catering liaison / order and loading on request
- Immigration / custom liaison
- Hotac Liaison
- Baggage security screening
- ATC liaison if required
- Flight dispatching operation except computer flight plan
- Slots liaison
- Parking permits
- Communications / internet / Wi-Fi on all our facilities
- Crew and passenger land side transportation liaison
- Fuel liaison
- Pushback if required depending on stand position
- Helicopter transfers
- Valet parking
- Additional services through 3rd party.
 - Cleaning services (toilette, water, interior cleaning)
 - VIP crew and passengers land side transport
 - VIP catering services

Our Facilities

VIP Lounges

Private VIP lounges are available. This way our VIP passengers will not share the lounges with other handling agents' passengers and have privacy when needed.

With comfortable sofas, internet access through Wi-Fi, drinks & snacks served by our professional staff, passengers can enjoy and relax should they need to wait to board on to their aircraft.



Crew Lounge

Comfortable sofas, Nespresso coffee machine, Wi-Fi, Pc, printer , full-equipped kitchen and other services are available in a separated area for crew to chill and relax at any time.



Gourmet shop

Best quality gourmet products and large sunglasses variety. Our clients will have the opportunity to buy national gourmet products. Cheese, ham and wine will compose these gastronomic delights.



Kids room

A small room where the little ones can play and enjoy while waiting at the VIP lounge.



Equipment

Top of the range Mercedes V class with white leather interior, to transport passengers and crew from and to the aircraft, always Air conditioned for the comfort of our clients.

Two brand new Lektro tractors which can push up to 55 tons.

